

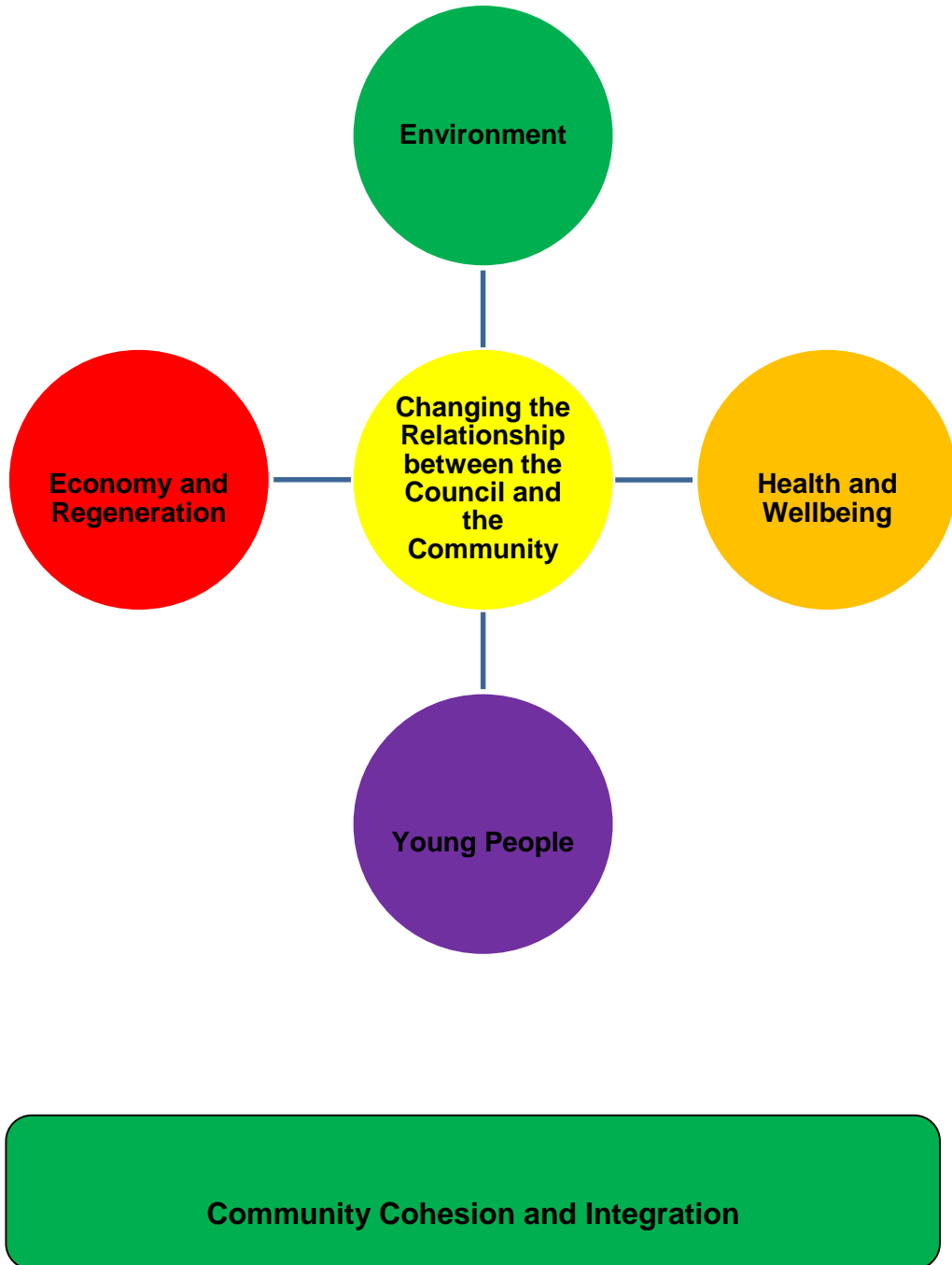
**Agenda Item: 7**

**NORTH EAST AREA COUNCIL  
Project Performance Report**

**December 2015**

## Introduction

### The North East Area Council Priorities



## North East Area Council

The table below shows the Providers that have now been appointed to deliver a series of services that address these priorities, and deliver the outcomes and social value objectives for the North East Area Council. It can be noted that a number of projects are still in the development phase.

	Service	Provider	Contract Value/length	Contract start date
<b>Environment</b>	North East Environment Team – Cudworth and North East	Barnsley Community Build	£135,000 18 months	1 <sup>st</sup> September 2014
<b>Environment</b>	North East Environment Team – Monk Bretton and Royston	Barnsley Community Build	£135,000 18 months	1 <sup>st</sup> September 2014
<b>Environment</b>	Environmental Enforcement	Kingdom Security	£91,990 21 months	4 <sup>th</sup> August 2014
<b>Environment</b>	Environmental Enforcement	BMBC Enforcement and Community Safety	£18,883 21 months	4 <sup>th</sup> August 2014
<b>Economy and Regeneration</b>	Rapid Response Team	Barnsley Community Build	£24,000	1 <sup>st</sup> August 2015
<b>Economy and Regeneration</b>	Home Grown Apprentices	BMBC Parks Services	£98,000 Service Level Agreement	November 2015
<b>Economy and Regeneration</b>	Private Sector Housing Management Officer	BMBC Enforcement and Community Safety	£35,000 Service Level Agreement	January 2016
<b>Young People</b>	Summer Holiday Internship 2015	C&K Careers	£45,000 20 months	9 <sup>th</sup> March 2015
<b>Young People</b>	Youth Development Grant	Local Community Groups and Organisations	£100,00 ongoing	3 <sup>rd</sup> October 2014
<b>Young People</b>	Dance and Theatre Performance	QDOS	£9,000	November 2015

<b>Health and Wellbeing</b>	Shopability	Barnsley Community Foundation	£7,824 6 months	1 <sup>st</sup> September 2015
<b>Health and Wellbeing</b>	Fit Reds	Barnsley FC	£19,655 18 months	1 <sup>st</sup> October 2015
<b>Health and Wellbeing</b>	Fit Me	PSS Health Trainers	£11,600 18 months	18 <sup>th</sup> September 2015
<b>Changing the Relationship between the Council and the Community  And Community Cohesion and Integration</b>	Community Magazine	Corporate Communications	£6,000	December 2015
<b>Changing the Relationship between the Council and the Community  And Community Cohesion and Integration</b>	Volunteer Celebration Event	North East Area Team	£3,000	tbc

## PART A - OVERVIEW OF PERFORMANCE

To date 3 contracts have formally completed their contract monitoring and contract management reporting. The following tables therefore reflect the overview of performance of 3 contracts only. These contracts are:

- Barnsley Community Build October 2015,
- Kingdom Security 1st Quarterly (extension) Report August 2015 – October 2015
- C and K Careers Quarter 2 Report, July 2015 to September 2105

### Environment: North East Environment Teams

<b>Performance Indicator</b> <b>Cudworth and North East      October 2015</b>	<b>Achieved</b>
Number of Black bags collected	156
Number of Hot Spots cleared	6
No of tonnes of green waste removed	15
Number of compliments received	20
Number of Volunteering Events supported	2
Number of Apprentices supported	1
Number of Apprentices gain employment	18 (since the beginning of the Contract))

<b>Performance Indicator</b> <b>Monk Bretton and Royston      October 2015</b>	
Number of Black bags collected	361
Number of Hot Spots cleared	3
No of tonnes of green waste removed	6
Number of compliments received	10
Number of Volunteering Events supported	2

Number of Apprentices supported	1
Number of Apprentices gain employment	18 (since the beginning of the Contract))

<b>Performance Indicator</b>	
<b>The Rapid Response Team      October 2015</b>	
Number of Black bags collected	65
Number of Hot Spots cleared	6
No of tonnes of green waste removed	2
Number of compliments received	4
Number of Volunteering Events supported	3
Number of Apprentices supported	2
Number of Apprentices gain employment	18 (since the beginning of the Contract))

## Environment: Enforcement

<b>Performance Indicator</b>	<b>Target</b>	<b>Achieved to date</b>
Patrol Hours completed	900	100%
No of litter and dog fouling FPNs issued	N/A	132
No of parking PCNs issued	N/A	48
Payment rate for dog fouling and litter FPNs	N/A	76%
Payment rate for parking PCNs	N/A	NA

## Young People: C and K Careers

<b>Performance Indicator (combined with North East)</b>	<b>Target</b>	<b>Achieved to date</b>
Summer internship to be delivered over summer 2015	120	100 Students
Development of five year plans tailored to the needs of students	120	
Improved confidence and self-esteem of students	120	

## Part B - Summary Performance Management Report for each Service

### Barnsley Community Build October 2015

	RAG
<b>Environment</b>	
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The Teams have helped to facilitate Volunteering Events throughout the local communities. The activities included:

- Winter bedding planting in Cudworth Park with the local Nursery children, Friends of the Park and the Cudworth Ward Alliance members,
- Winter bedding planting in Royston Park with approximately 50 local School children, the Royston Ward Alliance members and Community Volunteers,
- Preparing the War Memorial area in Monk Bretton with poppies helped by the Air Scouts, and planting winter bedding with local School children and Monk Bretton Ward Alliance members.





### **BCB feedback received:**

*“Whilst Volunteers and Apprentices are working together it gives the Apprentices a better understanding of what we expect from them with regard to community involvement. The Volunteers are able to take a pride in their own community and gain an awareness of the problems the Teams may experience. Billy, an apprentice with one of the Teams completes his course at the end of October. He has grown into a confident essential Team player, and has progressed from being a shy, awkward teenager into a young man with a good work ethic. He will be sadly missed. He has gained employment in Sheffield and is looking forward to his new career. A replacement apprentice will be joining the Team in November.”*

Positive feedback has been received from local residents with regard to the quick response by all the Teams to deal with Hot Spot areas.

The Rapid Response Team have gained confidence and skills, are now a valuable Team in their own right They have been a very positive addition to the initiative.

*They have been studying for the Site Supervisors Safety Training Scheme (SSSTS), course which introduces them to their legal responsibilities regarding health, safety, welfare and environmental issues. This will give them further qualifications and get them into a position of being a front runner for any job vacancy they choose to apply for in the future.*

**The Area Manager received an update on November 17<sup>th</sup> 2015, that both Ash and David now passed their exam for this qualification**

### **North East Environment Team**

### **Apprentice Case Study**

*Lewis came to BCB through Greenacre College, at the age of 17+ he was a prime candidate to join the apprenticeship scheme that we run in general construction operations, unfortunately because of Lewis’s special needs he would meet the criteria that is required for him to be taken on as an apprentice as he requires one to one support and this unfortunately is nothing something we offer. At this time I was approached by our Training Centre Manager and asked if I would be interested in having a chat with Lewis as the nature of the work that we carry out on the environmental team is something that Lewis has a keen interest in both at College and at home. I was contacted by Tracey, who is Lewis support teacher, and we set a date for the interview.*

*Lewis and Tracey attended the interview and from the offset Lewis’s enthusiasm about being able to work as a colleague on a working party came through. We spoke about the possibilities of him becoming an apprentice, which unfortunately he did not meet the criteria set down by our provider, so it was decided that we would give Lewis the opportunity to join the team for a limited time, this would make sure that he was right for the team and the team was right for him.*

*Lewis joined the team and quite a shy person at the beginning soon blossomed into a valued member of the team within a fortnight, however the College holidays were about to start and so we lost him for a period of 6 weeks, and due to the nature and*

*needs of some of these people you can never be sure that they will return after a holiday period.*

*After the holidays Lewis returned and was as enthusiastic as he was before leaving us for his summer vacation, shortly after this time he reached the grand old age of 18 which we celebrated.*

*Shortly after the holiday period we were approached by The North East Area Council and asked if we would take part in a short video for the Love where you Live promotion. The video shoot was to take place in Royston Park and both environmental teams would be involved along with the apprentices and Lewis. The day arrived and the weather could not have been worse, it was raining and cold but the show must go on – so if you would like to view the video there is a link on the Love Where you Live website and also can be viewed through YouTube, I must say the whole day and the video was a great success.*

*Lewis has become a valued member of the environment team and it has been a pleasure to watch him become part of this successful team and see his confidence grow and all the new skills he has learnt while he has been with them.*

*From the offset you could see the enthusiasm that Lewis had for this nature of work, it was something that he had a keen interest in both at work and home.*

*Since joining the team Lewis has taken part in a number of community initiatives, some of them during the normal working day, but some at weekends when he has given up his spare time.*

*He was recently involved with the planting out of Royston Park, where all the teams were joined with approximately 40 school children and we planted up around the bandstand and 2 large flowers beds, Lewis has a good rapport with young and old alike.*

## Kingdom Security - North East 1st Quarterly (extension) Report Aug 2015 – Oct 2015

	RAG
<b>Environment</b>	
Satisfactory quarterly monitoring report and contract management meeting.	●
<b>Health and Wellbeing</b>	
Milestones achieved	●
Outcome indicator targets met	●
<b>Economic Regeneration</b>	
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report was submitted by Kingdom Security Report for August 2015 to October 2015 on August 4<sup>th</sup>, and a subsequent contract performance management meeting was held on 10<sup>th</sup> August 2015.

As illustrated in the table above, there is overall satisfaction that Kingdom is performing well and is making good progress in line with the contract.

## Overview.

The North East Area is contracted to 2 x Officers, this equates to 900 hours. Over the first quarter, achieved is 900 hours which 100% of the contracted hours.

NORTH EAST	Contracted Hours	Hours Achieved	Hours patrolled in the area	Royston	Monk Bretton	Cudworth	North East
Week 03/08/15	75	75	75	24	15	20	16
Week 10/08/15	75	75	75	10	24	26	15
Week 17/08/15	75	75	75	30	6	7	32
Week 24/08/15	75	75	75	12	23	20	20
Week 31/08/15	75	75	75	32	5	4	34
Week 07/09/15	75	75	75	24	15	20	16
Week 14/09/15	75	75	75	15	24	26	10
Week 21/09/15	75	75	75	30	7	4	34
Week 28/09/15	75	75	75	10	24	26	15
Week 05/10/15	75	75	75	15	24	26	10
Week 12/10/15	75	75	75	24	15	20	16
Week 19/10/15	75	75	75	10	24	26	15
Week 26/10/15	75	75	75	11	24	30	10
Total	900	900	900	223	215	235	227

To date 132 FPN's and (48 PCN's for parking) have been issued in the area. 123 of these have been for littering offences and 9 for dog fouling offences. Research on CIVICA, although not 100% accurate shows that to date 76 % of the revenue has been raised from the notices in the North East area. The FPN numbers have stayed about the same and the PCN's have doubled over the last few months. A decrease would have been expected and apportioned to more high profile patrolling and education from the recent court results demonstrating the robustness of pursuing offenders who fail to pay. However this is not the case. Officers continue to concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street, from the community at large.

NORTH EAST	FPN Litter	FPN Dog Foul	Pcn Parking	total	Royston	Monk Bretton	Cudworth	North East
Week 03/08/15	3	0	0	3	2	0	1	0
Week 10/08/15	7	0	3	10	3	2	3	2
Week 17/08/15	11	5	9	25	7	3	8	7
Week 24/08/15	6	0	5	11	3	3	3	2
Week 31/08/15	5	0	0	5	2	0	2	1
Week 07/09/15	13	0	8	21	5	4	6	6
Week 14/09/15	8	0	5	13	5	2	4	2
Week 21/09/15	14	0	5	19	4	3	7	5
Week 28/09/15	10	2	3	15	3	5	4	3
Week 05/10/15	8	0	5	13	3	3	3	4
Week 12/10/15	7	0	2	9	2	2	2	3
Week 19/10/15	13	2	2	17	6	4	4	3
Week 26/10/15	18	0	1	19	5	7	3	4

To date this 1st quarter complaints and operations are on going and continue to be reported and attended. We continue to give a quick response to the complainant or informant re offences committed. We can cope with more complaints and issues than that so far reported.

A number of prosecutions files have been submitted for Littering and Dog Fouling. To date offenders have paid prior to attending, pleaded guilty or found guilty on attending. We have had two trials for those pleading 'Not Guilty' and have both been found guilty. There has been a 100% success rate at Court and the next batch for court appearance is 27<sup>th</sup> Nov 2015.

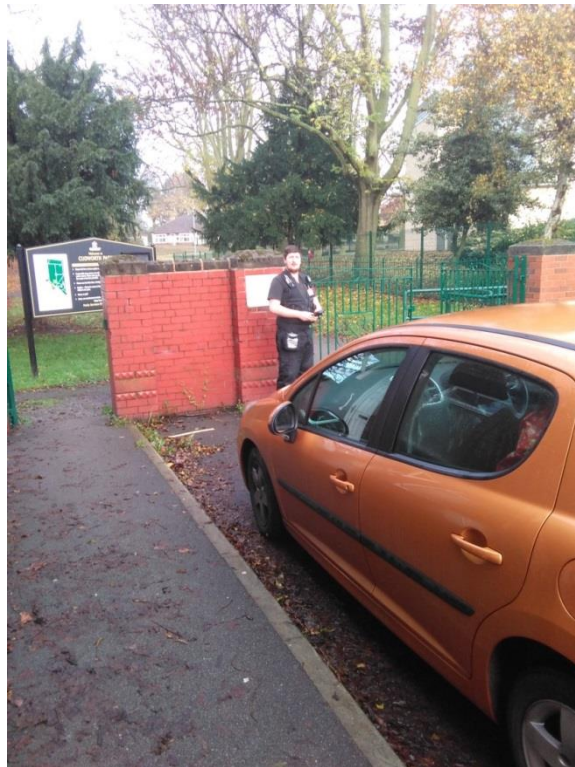
**Added Value.**

We have attended a number of action days along side the Generic Enforcement Officer's and Police/CIIT teams to do general sweeps of the area for littering, dog fouling and parking.

7 x Fly Tipping offences reported over this quarter by Kingdom officers whilst out and about on patrol. These have been reported to Environmental Services and together we have gathered evidence for the ongoing investigation which continues. The partnership develops as we are co-terminus which clearly assists. We together have had a number of successful prosecutions in this regard.

'Litter Picking' days for those juveniles within the community who have committed the offence is finally off the ground with the first 'Litter Pick' was on Friday and Saturday the 9th and 10<sup>th</sup> October. Under the Restorative Restoration scheme they will be subjected to this by agreement of the Parent or Guardian. These days are overseen by BMBC and the Kingdom Staff working together. 4 Juveniles have attended from the North East area and has been both beneficial to the Juveniles, Parents and Staff who attend. Please see the attached Case Study.

## Case Study: Carlton Street, Roberts Street and Bank Street Parking Issues



As a result of ongoing complaints and feedback from local Councillors regarding people parking their cars on double yellow lines and causing general obstructions on Carlton Street, Robert Street and Bank Street in Cudworth; Kingdom Officers continue to be tasked with identifying these offending vehicles and subsequently with issuing Penalty Charge Notices (PCNs) to those vehicles.

In response to the complaint, Kingdom Civil Enforcement Officers trained and equipped for Parking Enforcement have conducted multiple intelligence-led operations and have made the three roads a focus of their patrols in Cudworth.

Twenty (38) PCNs were issued this quarter to contravening vehicles on these streets by Kingdom Civil Enforcement Officers, and frequent patrols will be rolling into the next quarter to combat this ongoing and prevalent problem.

## Case Study: Juvenile 'Litter Pick'



Throughout the Borough many of the Littering offenders have been juveniles. We have had the ability to deal with Juveniles as we have with any Juvenile committing any other Criminal offence.

The Policy at the moment is:

Juveniles 17 & 16 if witnessed committing an offence of 'litter' will be issued an FPN, this will then be followed up with a 'Litter Pick' letter to their parent, giving them notice and contained in the letter is the offer of discharging the liability through payment or attending an organised 'Litter Pick'.

Juveniles 15 and under will not be issued an FPN, there and then but details will be taken and the notice (FPN) and 'Litter Pick' letter will be posted to the Parent offering them the same.

Up to very recently we have had 35 Juveniles who have opted for the 'Litter Pick'.

After negotiation with BMBC we have ratified the Policy and procedure to be able to commence 'Litter Picks' in earnest.



Because of the delay, out of the 35, 7 have dropped of the list due to the offence now being Statute barred.

28 juveniles, of which 18 were through Kingdom patrols, were invited on the first 'Litter Pick'.

3 paid the FPN in full, leaving 14 attending on the 9<sup>th</sup> or 10<sup>th</sup> October, 2015.

4 Juveniles from North East Area.

5 Juveniles from North Area

5 Juveniles from South Area

There is one Juvenile who has failed to attend on second request so a file has been sent to Legal Services for consideration.

## C&K Careers

Young People		<b>RAG</b>
Health and Wellbeing	Satisfactory quarterly monitoring report and contract management meeting.	●
Economic Regeneration	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

C and K Careers were commissioned to deliver 120 summer internship placements as part of a 20 month delivery programme. The Contract started in March 2015, and involved working in partnership with the North Area Council, and contract management with the South Area Council. The following Schools were involved in the initiative - Shafton ALC, Carlton Community College, Holy Trinity, Darton College. Kirk Balk, Netherwood and Hemsworth Arts and Community Academy.

### Key milestones achieved

During Quarter 2 of this 20 month programme the focus has been on the delivery phase of the programme. The Quarter 2 achievements are outlined below.

<b>Area Council</b>	<b>North</b>	<b>North East</b>	<b>South</b>	<b>TOTAL</b>
<b>Target for students engaged</b>	<b>120</b>		<b>60</b>	<b>180</b>
<b>Total engaged by end of July</b>	<b>86</b>		<b>41</b>	<b>127</b>
<b>Initial Interviews complete and Action Plans started</b>	<b>86</b>		<b>41</b>	<b>127</b>
<b>Placement Application forms received</b>	<b>86</b>		<b>41</b>	<b>104</b>
<b>Engaging Placement Providers</b>	<b>Over 50</b> businesses engaged, approximately <b>130</b> placements available. 47 employers finally used. Health & Safety assessments in place for all employers.			
<b>Workshop delivery</b> Started training	<b>74</b>		<b>38</b>	<b>112</b>
<b>Completed every day of training</b> CVs and 5 year plans updated	<b>70</b>		<b>33</b>	<b>103</b>
<b>Work placements</b> Started placement	<b>69</b>		<b>37</b>	<b>106</b>
<b>Completed every day of placement</b>	<b>64</b>		<b>35</b>	<b>100</b>
<b>Evaluation</b>	Feedback (both qualitative and quantitative) has been collected from students; employers and parents have also been asked for their views. This will be collated for the final report			

## Social Value Indicators

The Social Value indicators identified in the specification have been addressed in the following ways:

*Recruitment and deployment of volunteers where appropriate.*

Four student ambassadors (Jack, James, Harriet and Nabeela) were employed to work alongside Careers Advisers delivering the summer workshops, and all are from the University of Huddersfield. Although we did try to recruit through Barnsley College the applicants that came forward either could not offer the dates required or were already in paid employment and older than the young undergraduates we were seeking to act as role models to the younger students.

Megan, an 'Internship 2014 Graduate' (i.e. now in Year 11) attended the 2015 programme to tell students how the programme had affected her attitude and choices for the future.

*I was getting C/D grades but when I went on the Internship something clicked and when I went back to school I was working harder and am now predicted A/ B grades. I definitely gained in confidence as a result of the project. I would never have felt able to come and talk to a group I didn't know before. This has also been reflected in my outside life. One of my hobbies is Theatre and Drama and now I am being picked for bigger parts in plays.*

Two different students took part in the Love Where You Live Story Telling video about the programme. All school students been paid in vouchers for their time.

### **Establish good working relationships within the local business community and Contributing to improved employment prospects for young people by engaging the local business community in this project**

It has been easier to interest and engage local employers in the 2015 programme following the success of 2014. We actually engaged far more employers that we finally needed to use. This was because students made a lot of very late changes this year, as they booked family holidays, could not manage the travel arrangements or wanted a change of placement for a variety of reasons. The vast majority of employers that took part were extremely accommodating – often changing arrangements a number of times. All employers were visited for a Health and Safety check before a student attended. They were also contacted by telephone on the first day of the placement and visited during the week to see how everything was going. These visits really helped to build relationships with the local business community.

Employers were generally very pleased with the students' attitude and application, and impressed that students were giving up 2 weeks of their holidays. They commented that the students were very well prepared and so able to benefit immediately from a work situation. This intensive preparation made it easier for the businesses involved to work with the students, leading to encouraging offers of further placements if the programme runs again in 2016.

*J has shown 100% commitment and is enthusiastic in his approach at all times. I think it is a great and positive action taken by J to actively do work experience in his own time*  
*Berneslai Homes Construction*

Employers were quick to recognise the potential benefits to their business. So far we have heard that one student has been offered further voluntary experience; three have been offered continuing Saturday and part-time work; two have been offered apprenticeships (hairdressing and business administration) following Year 11.

One employer that provided multiple placements have said that if we run the programme again in future they would be interested in taking part in the recruitment and matching process alongside us.

### **Contribution to the development of strong local networks**

We have gained access into the apprenticeship network and have been able to promote the project to a large number of employers by using this existing network. We supported the Barnsley Libraries Summer Reading Challenge by placing appropriate students on this initiative.

### **The promotion of community and individual self-help and the growth of resilience**

By basing our programme around the Barnsley IKIC competencies we were building resilience in young people. Students realised that they can achieve if they trust themselves to try new things. They stepped outside their comfort zones this summer and know that they benefitted from it, so they will do so again.

One of the competencies is 'Perseverance'. Students demonstrated this in a number of ways. Some students were travelling for over an hour, twice a day, on 2 buses to get to and from placements they particularly wanted to attend. Another was on her feet all day in a catering venue; she surprised and pleased herself with her new 'can do' attitudes and ability to 'stick at it without moaning'. Another girl said she had impressed her family by working 8 hour shifts in a nursery. She recognised that it is something she will need to be able to do if she achieves her ambition of becoming a children's nurse, 'so its good practice'.

Communication, team work, problem solving, risk taking and finding information were also developed during the workshop week – all skills which enable self-help and build resilience in individuals and communities.

Most students were excited but also very nervous before their placement. They were surprised how quickly they adjusted to the working environment, although they found it tiring. Some commented that they would be less scared in new situations in the future because they had had positive experience of trying something unknown through the internship.

Employers too, took risks by taking on the students. Most were very pleased to have met these young people who gave such a good account of themselves and their schools and families. These employers now know, if they did not know before, that young people are so keen to learn and do well, and have a lot to offer. Hopefully

they will consider taking further placements in future, or even consider employing an apprentice.

The Celebration Events were an opportunity to show students and their parents the link between local democracy and the channelling of funding to meet local need.

***The Students genuinely recognised that they had had this unique opportunity because local Councilors' had chosen to believe in their potential, enabling them to take personal responsibility for their own Career development and future employability.***

The entire focus of this programme has been on enabling the students to develop the skills and confidence to take responsibility for their futures. The informal feedback, together with reported moves towards further work and training collected during the programme indicates that this is happening.

***"It's changed everything I thought about my future"***

***"It's great – I've learned how to do a proper CV and it's made me feel much more confident"***

***"It's made me realise how many choices I have"***

***"I knew all about university, but not about apprenticeships. I'm thinking about both now, which I wasn't before"***

*Additionally:*

- **3 students have been offered further voluntary work**
- **3 students have been offered part-time work either immediately or when they are 16**
- **2 students have been offered apprenticeships**
- **7 students are actively seeking part-time work, using their CVs**
- **1 student hopes to apply for an apprenticeship with his employer next year**
- **A number of students reported changing their career plans or raising their aspirations.**

## **Local Spend**

The Core, in central Barnsley, was used for all workshops sessions for 3 weeks in the summer holidays. Students were given £7 a week expenses.

Celebration events were delivered in local venues (at Shaw Lane and the Rockingham Centre), local caterers and party suppliers were used. The provider will ensure that all persons employed to deliver the contract are paid a 'living wage'.

## **Outcome and Outcome indicator targets**

Outcomes include the drawing up of 5 year plans for the future and preparation of CVs which were done in the summer workshops and will be updated in the October half term catch up session at The Core. Increased confidence and motivation together with the development of IKIC competencies and of employability skills are

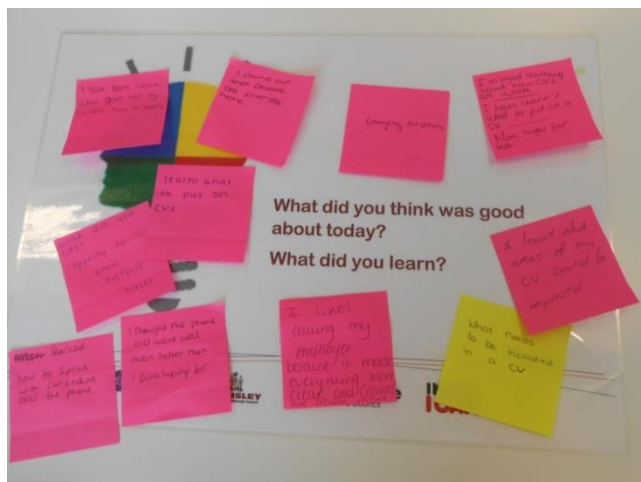
also desired outcomes. Early evaluation shows that the 2 week training programme has been successful. A detailed analysis will be provided in the Final Report.

### Key Milestones

By the 3<sup>rd</sup> week of July all students had completed their application form and a baseline assessment of their employability skills; they had been interviewed in School and their careers plans started. 112 out of the original 127 attended the training. 103 completed the full week.

In the first 3 weeks of the summer holidays (22 July to 7 August 2015) 10 sets of workshops were delivered.

Each workshop consisted of 4 x 4.5 hr days delivered over the mornings or afternoons of one week.

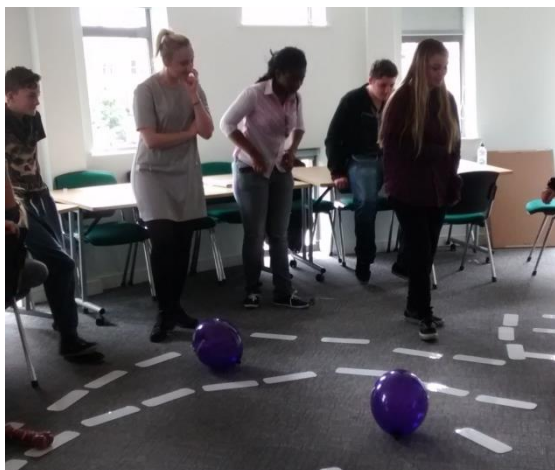


The aim of the workshops was to ensure that the young people could develop their confidence, skills and understanding of how to behave in the world of work so that they had the best chance of enjoying and making a success of the week long employer placement.

The programme was based around the Barnsley I Know I Can competencies which were originally drawn up in consultation with employers. In addition we looked at post 16 and post 18 education, training and employment routes, developed CVs and practiced interview skills. Students also had individual Careers interviews.

It was vital that students did not feel that they were attending school in their holidays so workshops were relaxed, fun and upbeat with lots of high energy team activities. After every session students were asked for feedback and the following session adapted to take account of it.

Students were videoed talking about their hopes for the programme and commenting on what they had found useful.



Following the workshop week each student went on placement with a local employer for a week. Wherever possible students had been matched with workplaces related to areas of work they were considering for the future. This was not possible in every case; there are restrictions on access to some areas of work place for 15 year olds (e.g. health-related occupations, engineering shop floor), issues around confidentiality (law), or they may not have been a relevant employer available for the week the student could do. C&K Career's staff contacted



over 200 businesses to ask for placements. Around 60 employers offered to take students but finally 47 employers provided over 115 placements, 100 of which were completed by the students. Some employers gave very generously of their time taking a number of students. Some employers were particularly supportive in accommodating last minute changes as a number of students' summer arrangements changed.

All employers were contacted on Monday morning to ensure students had arrived safely. If they had not then C&K Career's staff tried to track them down – not always easy if the family had gone on holiday and omitted to tell us, or the employer expecting them! Students were visited at their placement to check that everything was on track. Both employers and students had our contact details in case of any issues.



In September, Celebration Events were held at the Shaw Lane and Rockingham Centres where students were presented with certificates and their guests, employers and Councillors were able to celebrate the student's achievements.

### Case Studies

1. *T was interested in joining the marines and put down engineering as his first choice of placement. He was placed at NPS Barnsley Ltd. During the training he was quite quiet but gained in confidence throughout the week. He was due to go on placement week commencing 3<sup>rd</sup> August but actually turned up the week before. Fortunately the employer was able to accommodate him that week. Feedback from the employer was that he was an outstanding student, very interested and enthusiastic and that the pre placement training had definitely helped in terms of T being able to ask questions and fit into the work ethic. We asked T to do a presentation on his experience at the celebration event and whilst initially reluctant he agreed as he said he wanted to be able to thank his employer for the experience. Feedback from his Mum was that he would never have agreed to stand up in front of an audience before the project.*

2. *D was interested in Hairdressing as a career. He was placed at Lesley Francis training. Whilst he was there they were contacted by a salon who were looking for a Saturday person and Lesley Francis decided to put D forward for this as they had been impressed with him. D therefore went for an interview and was in competition with 5 or 6 other young people. He said that the interview preparation he had done on the training really helped him in terms of thinking how to answer questions, body language and what questions to ask. As a result he was offered a Saturday job at the salon.*

## **Area Manager's Update regarding new Initiatives**

### **Fit Reds and Fit Me update**

Due to staffing issues the Fit Reds initiative will now start in January 2016.

With regard to Fit Me the following feedback has been received:

*We have had two courses started at Lundwood and Carlton. Prior to the start of the courses we have recruited 2 Health Champions (volunteers) to be involved with the organising and running of the courses. They both live in the North East. They have attended some basic training on measurement taking and Blood Pressure reading in order to help facilitate the groups. They will be given the opportunity to take the RSPH level 2 training in understanding health improvement also. Combined the Groups have started with a total of 35 attendances with the majority opting to attend the Priory Campus session.*

### **Home Grown Apprentices Update**

The Home Grown Apprentices Service Level Agreement with Parks Services has been agreed via a delegated Cabinet Report and the adverts are currently being prepared for a Horticultural Supervisor and three Horticultural Apprentices. It is anticipated that the Team will be based at the Royston Pavilion. Leeds City Region will be part funding the Apprenticeships and links have been made with the Barnsley College Worsbrough Mill Campus to progress this initiative.

### **Private Sector Housing Management Officer Update**

A Service Level Agreement with BMBC Enforcement and Community Safety is currently being prepared for a Private Sector Housing Management Officer to work a patch of 400 properties across the North East Area Council. The Service Level Agreement and will be submitted as a delegated Cabinet Report.

### **Dance and Theater Performance Update**

The tender for the Healthy Lifestyles Dance and Theatre Performance across the North East Area Council's Primary Schools has identified QDOS as the preferred supplier. A pre contract meeting is being scheduled with QDOS, and the Area Manager, with a view to starting delivery in the New Year.

**Caroline Donovan**  
**North East Area Manager**  
**November 25<sup>th</sup>, 2015**